

As the world responds to the quickly changing nature of COVID-19, on behalf of all of us at Towne Mazda, we hope everyone is safe and healthy. We recognize our duty to minimize the spread of COVID-19 and protect the health of our customers, employees, and the general public.

In an effort to promote social distancing, and to do our part to flatten the curve, we have adapted how we do business. In response to COVID-19, we have taken additional precautionary measure, following the lead of Health Canada as well as local public health authorities to ensure our communities safety, including but not limited to:

- ✓ We have enhanced our cleaning protocols throughout all departments, with focus in high contact and high traffic area
- ✓ We have limited non-essential travel and asked any staff exhibiting symptoms to please exercise self-isolation for 14 days
- ✓ We have increased the deployment of hand sanitizer and disinfecting wipes throughout the dealership
- ✓ We are asking customers that are experiencing symptoms to please reschedule their visit
- ✓ Our dealership is equipped with physical distancing floor decals to ensure a minimum of 6 feet is respected between employees and visitors throughout the showroom and service areas.

Though some of our processes have changed for the health and safety of our guests and team, our high level of customer service remains the same. No Contact Services are available upon request for all departments.

The Towne Mazda team wants to thank you for your continued support and may you and your loved ones stay healthy and safe. We are here for you and together, we will overcome this.

Joseph Coughlan, GM
Towne Mazda